

Personal Data Processing Information – Olakala.travel

The data controller of your personal data is HOTEL AND TOURIST ENTERPRISES VASILEIOU GKIONI S.A., operating under the name Olakala.travel, based in Greece.

Contact:

- Email: gdpr@olakala.travel
- Mailing address: Ippokratous 41, 35008 Kamena Vourla, Greece

Purposes and legal basis for data processing:

- Booking and provision of travel services (Art. 6(1)(b) GDPR)
- Payment processing and contract management (Art. 6(1)(b) GDPR)
- Compliance with legal obligations (Art. 6(1)(c) GDPR)
- Marketing of travel services, if consent is given (Art. 6(1)(a) GDPR)

Categories of personal data:

first and last name, residential address, mailing address, email address, phone number, date of birth, identity document data, payment information.

Data recipients: entities cooperating to provide services (hotels, transport providers, insurers, payment providers) and public authorities where required by law.

Data retention period: for the duration necessary to perform the contract, fulfill legal obligations, or until consent for marketing is withdrawn.

Rights of data subjects: access, rectification, erasure, restriction of processing, objection, data portability, withdrawal of consent.

Right to lodge a complaint: You have the right to lodge a complaint with the Hellenic Data Protection Authority (<https://www.dpa.gr>).